

## Guidance Notes to Code Subscribers

### Questions to the Consumers

Has the Developer or their respective sales agent made you aware of the AHCI Consumer Code and were you provided with a copy?

Was there a Reservation Agreement in place with the Developer?

If so, ensure that it is being held in a designated separate client account and ensure that you have formal confirmation and a signed copy in your possession.

Have you reviewed a copy of the plot/unit and are absolutely clear what it is you are purchasing?

Ensure that a copy of ALL legal documentation has been forwarded to your independent legal representative at the earliest opportunity after the date you signed the Reservation Agreement.

Ensure that you are formally consulted if the value of a plot is altered due to a change of design and/or specification and provide written agreement of the changes.

Ensure that you are provided with details of a deposit protection scheme which is in place for properties that are covered by the AHCI warranty and that details of this scheme have been relayed to you prior to the Reservation Agreement being signed.

Ensure that you have been provided with the relevant contact details for the developer along with their regular operating times and with their complaint's procedure.